

Our Ref: NCR68935

Your Ref: E22137496

Enquiries: Travis Prue - Manager Financial Services

Direct Line: 08 9158 9353

The Honourable John Carey BA MLA Minister for Housing and Local Government Floor 11, Dumas House 2 Havelock Street WEST PERTH WA 6005

ATTN: Tim Fraser

Dear Minister Carey

## SIGNIFICANT ITEMS IN PERFORMANCE AUDIT REPORT TABLED IN PARLIAMENT.

Please accept this letter as a response under section 7.12A of the Local Government Act 1995, in relation to the letter dated 18/01/2023 from the Department of Local Government, Sport and Cultural Industries titled "SIGNIFICANT ITEMS IN PERFORMANCE AUDIT REPORT TABLED IN PARLIAMENT".

## Background

During the 2020-2021 Information Systems Audit, one "Significant Item" was identified in relation to "Finance Application – User Access Management".

## Management Matters

The Town has:

- Developed and implement a financial user access management procedure (IOP) as per the recommendation.
- Implemented a separate privileged account for privileged users; and
- Implemented appropriate controls and segregation of the finance application.

In addition, the Town is transitioning away from using Synergy Soft as its enterprise resource management software and is migrating to Technology One.

Please note the following 2021-2022 Information Systems Audit, no "Significant Items" were discovered.

Should you wish to discuss this matter further, please contact Travis Prue (Manager Financial Services) on 9158 9395.

Yours sincerely

Carl Askew

Chief Executive Officer

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21 February 2023

Town of Port Hedland Office

www.porthedland.wa.gov.au

Civic Centre, McGregor Street, Port Hedland, WA 6721 PO Box 41, Port Hedland
T: (08) 9158 9300 | F: (08) 9158 9399
E: council@porthedland.wa.gov.au