

Hedland Community Safety & Crime Prevention Plan

2010-2013



Hedland Safety Network

creating safer communities

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1. Introduction & history

The 2010-2013 Community Safety & Crime Prevention (CS & CP) Plan is the third safety plan for the Hedland community. We have aimed to refine the plan to a more streamlined document which has been achieved through the following actions;

- Move away from a “high-level” strategic plan to a more action orientated plan
- Grassroots solutions utilised to address current priority safety issues
- Clear outcomes/performance measures with specified completion dates
- Stakeholder’s core business will not be identified as initiatives in the plan
- Realistic number of strategies which can be successfully implemented to address current priority safety issues
- A needs basis only approach to stakeholder’s involvement in strategies held in the plan

Regular reviews of this plan will be essential to ensure that the priority safety issues are up-to-date. This will take place at the quarterly CS & CP working group meetings which will be held;

2010	2011	2012
Tuesday 16 th March	Tuesday 8 th March	Tuesday 13 th March
Tuesday 15 th June	Tuesday 14 th June	Tuesday 12 th June
Tuesday 14 th September	Tuesday 13 th September	Tuesday 11 th September
Tuesday 14 th December	Tuesday 13 th December	Tuesday 11 th December

In 2003, the Town of Port Hedland entered into a CS & CP partnership with the Office of Crime Prevention (OCP) as part of a new State Government initiative for reducing crime, improving community safety & resident's 'quality of life'.

This partnership was designed to:

- *Build effective partnerships with organisations and individuals working to improve the safety and well being of individuals in the Hedland region,*
- *Prioritise safety issues for the Town of Port Hedland and*
- *Oversee the implementation of crime prevention projects in response to local safety issues.*

The first stage in this partnership was to develop a CS & CP Plan which would provide the Hedland community with a documented framework to ensure that crime and safety issues were addressed in a coordinated manner. This was undertaken in 2003, and the result was the development of the Town of Port Hedland Safer Community and Crime Prevention Plan 2003-2005¹. This plan was reviewed at the end of 2005 and in 2006 the Hedland Community Safety & Crime Prevention Plan 2006-2009² was endorsed.

In November 2009 a Community Safety Survey³ was made available to residents to gather information on priority safety issues in the Hedland region. Following this in December 2009, a planning workshop was held which brought together representatives from key organisations. The feedback gathered from the workshop⁴ in conjunction with results from the Community Safety Survey formed the basis of the current Hedland CS & CP Plan.

¹ To view this plan please visit www.hedlandsafetynetwork.com.au

² To view this plan please visit www.hedlandsafetynetwork.com.au

³ Please refer to **Appendix iii** to view these results

⁴ Please refer to **Appendix iv** to view the notes from this workshop

The current plan outlines safety priorities for the Hedland region and associated action plans that aim to improve safety and perceptions of safety. Implementation of the plan is undertaken in a collaborative manner by CS & CP Working Group members and community representatives.

2. Goal of the Hedland CS & CP Plan

The Hedland CS & CP plan is in place to respond to current local safety issues and to ensure a proactive approach is taken to addressing these issues. The goal of the plan is to:

work toward a safer local community for all Hedland residents to enjoy – this is achieved through increasing people’s sense of pride in their surroundings and confidence in their ‘quality of life’ – making Hedland a place where people can pursue all aspects of their lives without fear or hindrance from crime or anti-social behaviour.

The current plan:

- Promotes a whole of community response to local community safety and crime prevention concerns and aims to forge partnerships with the local community, police, local and State Governments, non-government organisations and businesses, by developing preventative approaches to current priority safety issues,
- is both a strategic and practical document that provides a frame work for CS & CP activities,
- includes new initiatives determined at the December 2009 planning workshop, initiatives from the 2006-2009 CS & CP plan which were not implemented but are still relevant as well as some strategies that are established and listed as on-going. The time frame for each project varies according to the resources needed to successfully implement each one.

There are also 3 mandated areas which must be evident in the new plan for it to be endorsed by the Office of Crime Prevention;

- 1.Evidence based
- 2.Wide and meaningful consultation
- 3.On-going consultation, monitoring & evaluation

3. Values of the Hedland CS & CP Plan

The CS & CP plan is based on;

- Partnership building – by bringing together communities, local governments and State Government agencies to identify local crime and safety issues and appropriate ways to address them.
- Community strengthening - community involvement & consultation – a person’s sense of ‘belonging’ or feeling connected to their community can be developed through participation in local programmes and activities.
- Grassroots solutions to local safety issues – through community consultation and involvement real and perceived threats to an individual’s sense of safety and security can be addressed at a local level.

These values have proven to be instrumental in the success of crime prevention and safety promotion in both the Hedland community and throughout the state of WA.

The priorities identified within the 2010-2013 CS & CP plan should also be aligned to the Town of Port Hedland’s current Strategic Plan⁵. This will ensure that the strategies identified within the plan are consistent with the strategic direction of the Town and that the implementation of the plan and its strategies are reported on as part of the recognised key result areas to the community.

⁵ To view this plan please visit www.porthedland.wa.gov.au and follow the links: Our Council – Public Documents – Strategic Plans

4. The Hedland community in 2010



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⁶ Australia's North West - Tourism North West Incorporated <http://www.australiasnorthwest.com/en/Pages/Home.aspx> 20/09/2010



Port Hedland is a town of over 15,000 people located in the Pilbara region of Western Australia. It is situated 1763km from Perth via the North West Coastal Highway or 1660km from Perth via the Great Northern Highway.

The Pilbara covers an area of 507,229 kms squared. The key industries in the area are mining, tourism and pastoral while the major commodities from the region are; iron ore, salt, beef cattle, gas & oil.⁷

The two main residential areas are South Hedland and Port Hedland. Each has a variety of community services including cultural, recreation and shopping facilities. Branches of major Banks are located in Wedge Street Port Hedland, while Commonwealth and State Government offices are mainly located in the South Hedland CBD.

Wedgefield is a light industrial area containing a variety of service industry premises and is located approximately half way between South and Port Hedland.

There are two major business enterprises within the Hedland region, those being BHP Billiton, which operates an iron ore processing and shipping facility exporting 70 million tonnes of iron ore per year and Dampier Salt, which produces over 3 million tonnes of industrial salt each year for export. Other minerals including manganese, copper and tantalum are also exported by other companies.

⁷ Government of western Australia, Small Business Development Corporation, State Migration Centre <http://www.migration.wa.gov.au/> 20/09/2010

There is a variety of companies providing many support services including metal fabrication & welding, mechanical and electrical services, construction and general contracting, automotive services, building trades, cleaning services, freight transport, and painting and corrosion control.

Retail businesses operate in various locations in Port Hedland, South Hedland and the Wedgefield Industrial Area. Major shopping centres are the South Hedland Shopping Centre and Boulevard (in Port Hedland)

A wide range of professional and Government services are available within the Town. For more information on the Hedland region please visit <http://www.regionalspotlights.com.au>

5. The role of the CS & CP Working Group

The working group is in place to provide leadership for the community when addressing issues of crime and safety in the Hedland region. Its role is to;

- Work with the wider community to develop and implement strategies which will effectively improve the people's quality of life.
- Provide access to resources to assist with addressing priority safety issues
- Monitor and review the implementation of the Hedland Community Safety and Crime Prevention Plan.
- Report on the Committee's activities annually, for inclusion in the Town of Port Hedland's Annual Report.
- Advise Council on appropriate matters relating to community safety and crime prevention, as they relate to shire programmes.
- Consider matters relating to community safety and crime prevention, raised by Council, Committee Members or the community that may impact the Hedland community.
- Support, when applicable, programmes and activities related to community safety and crime prevention within the Hedland region.
- Promote and enhance awareness of community safety and crime prevention issues and new projects in the shire through media such as newspaper articles, internet and other appropriate means.

The working group comprises representatives from the following organisations;

- BHPBIO
- Bloodwood Tree Association
- Department for Child Protection (DCP)
- Department for Communities (DfC)
- Department of Corrective Services (DoCS)
- Department of Health (WACHS)
- Department of Housing (DoH)
- Department of Indigenous Affairs (DIA)
- Department of Sport and Recreation (DSR)
- FMG
- Indigenous Coordination Centre (ICC)
- Office of Crime Prevention (OCP)
- Pilbara Association of Non-Government Organisations (PANGO)
- Pilbara Development Commission (PDC)
- Pilbara District Education Office (PDEO)
- Pilbara Indigenous Women's Aboriginal Corporation (PIWAC)
- Pilbara Mental Health Service
- Pilbara TAFE
- Town of Port Hedland (ToPH)
- West Australian Police Service (WAPol)
- Youth Involvement Council (YIC)

The working group’s membership and structure was reviewed in December 2009. This was done in order to address some of the ongoing issues arising from the previous structure of the working group - with so many members and varying levels of commitment - often due to limited resources, many of the core objectives of the 06-09 CS & CP plan were not met.

The current membership is now separated into two areas;

TOWN OF PORT HEDLAND		
Community Safety & Crime Prevention Plan		
PORT HEDLAND CS & CP WORKING GROUP		
<u>PERMANENT MEMBERS</u>		<u>Stakeholders when required</u>
Town of P.Hedland Council	<i>Permanent members implement CSCP and take carriage of initiatives, actions etc. other stakeholders are invited on a needs basis and can be asked to assist or can be offered assistance in addressing local issues.</i>	Department for Communities
Town of P.Hedland staff		Bloodwood Tree
Hedland Police		TAFE
FMG Ltd		PANGO
BHPBIO		PIWAC
Dept. of Housing		Strong Families
DIA		Department of Sport and Rec
DoCS		Pilbara Development Comm.
DCP		Youth Involvement Council
DET		
DAO/Health		
ICC		

6. Priority safety issues for the 2010-2013 Hedland CS & CP Plan

The results from the 2009 Community Safety Survey identified 5 key issues which community members believed impacted the most on the level of safety in their area, these are;

- **Alcohol Related Issues**
- **Drug/Substance Abuse**
- **Anti-social Behaviour**
- **Boredom**
- **Lack of Education**

These results were used in conjunction with feedback received at the December 2009 Planning Workshop - it was determined that the 4 high priority areas for actioning over the next 3 years of the Hedland CS & CP plan are;

Domestic Violence

Anti Social Behaviour (inc. vandalism)

Volume Crime

Reporting of Crime

7. Safety strategies to address priority safety issues

To address the priority safety issues, members of the working group together determined the most effective and appropriate actions to take. Some of the strategies from the 06-09 CS & CP plan were relevant to the current issues and hence have been included in the 'action plans' for each issue.

Priority 1: Domestic Violence

GOAL:

To identify local family violence issues and service provider needs - develop effective strategies to work towards decreasing the incidence & impact of family violence in the Hedland community.

OBJECTIVE:

The objectives of this priority issue are aligned with those of the Western Australian Police 'Family and Domestic Violence Strategy' 2009-2011, those being;

- To provide timely and accessible services that enable victims to feel safe and supported and be kept free from further harm.
- To engage offenders to bring about a change in their behaviour and make them accountable for their actions.
- To influence attitudes and behaviours within the community that family and domestic violence in any form is not acceptable.

MEASURES OF SUCCESS:

- Evidence of increased awareness among community members of the issues surrounding family violence (annual)
- Increased linkages and coordination between local services (annual)
- Evidence of local education and prevention activities conducted and community awareness of these (annual)
- Analysis of Community Safety Survey results (annual)

ACTION	LEAD AND PARTNERS	TIMING	RESOURCE IMPLICATION	PERFORMANCE INDICATOR
Investigate the possibility of establishing a Family Violence Court⁸ in South Hedland.	To be determined through the Hedland Family Violence Action Group (HFVAG).	Ongoing. Quarterly CS & CP WG meetings to be utilised for reviewing progress.	Initially staff time only. Future resources will be reviewed and will be dependent on progress.	Gauged through progress reported at quarterly CS&CP WG meetings.
Support the implementation of the Hedland Family Violence Action Plan. <ul style="list-style-type: none"> • Seek annual funding to continue 'Hedland Says No To Violence Week' (education and awareness) • Opportunities for funding to implement projects which aim to educate, raise community awareness and address local family violence issues. • Advocate for increased funding for local family violence Services. 	All CS & CP WG members	Ongoing.	To be determined On an annual basis. Dependent on campaign and whether there are existing Resources available.	Number of campaigns supported.
<p style="text-align: center;"><u>Other suggested options to consider in relation to this priority issue:</u></p> <ul style="list-style-type: none"> • Encourage better reporting • Develop and deliver personal development & networking opportunities for domestic violence workers and community groups • Education – wider community • Address alcohol misuse - associated violence • Men's and women's groups – support programmes for perpetrators, victims and their families • Residential care (healing – safe haven) • Men's refuge in town – investigate possibility of establishing • Utilise WAPol DV strategy 				

⁸ For more information on Family Violence Courts please go to: http://www.courts.dotag.wa.gov.au/f/family_violence_court.aspx

Priority 2: Anti Social Behaviour

GOAL:

To reduce and prevent incidents of anti social behaviour in the Hedland community.

To enhance the community's real and perceived safety.

OBJECTIVES:

- Enhance the image of the Hedland region as a safe place to live, work and visit.
- Monitor and improve the communities' perception of safety – reduce the fear of crime being experienced as a result of exposure to anti social behaviour.
- Enhance locally-responsive or place based approaches to anti social behaviour.

MEASURES OF SUCCESS:

- Analysis of Community Safety Survey results (annual).
- Collection and analysis of Western Australian Police reported crime data relating to anti social behaviour incidents in the Hedland region (annual).
- Mapping of 'hotspots' and emerging issues in the Hedland community – noticeable improvements

ACTION	LEAD AND PARTNERS	TIMING	RESOURCE IMPLICATION	PERFORMANCE INDICATOR
<p>Develop and implement a 'Port Hedland Alcohol Management Strategy & Implementation Plan'⁹</p> <ul style="list-style-type: none"> - Once developed, support will be offered to implement initiatives from this plan. 	<ul style="list-style-type: none"> - The Drug & Alcohol Office (DAO) - WA Police - Pilbara Population Health - Pilbara Community Drug Service Team 	<ul style="list-style-type: none"> - Establishing lead agency and steering committee: 1 month. - Plan development: 3 months. (January 2011) - Implementation of strategies held in plan will be itemised once plan is developed. 	<p>Initially staff time only. Once the plan is developed funding requirements will be addressed to assist with implementation.</p>	<p>Reduction in alcohol related harm in the community of Hedland.</p>
<p>Identify 'hot spot' areas in the Hedland region. Develop and implement programmes to reduce and prevent this behaviour: E.g. Community events aimed at encouraging pro-social use of public spaces identified as 'hot spot' areas.</p>	<p>To be determined at the December 2010 CS&CP WG meeting</p>	<p>Ongoing</p>	<p>Initially staff time only – identifying problematic areas and designing programmes suitable for those areas.</p>	<p>Reduction of reported anti social behaviour taking place in targeted areas.</p>
<p style="text-align: center;"><u>Other suggested options to consider in relation to this priority issue:</u></p> <ul style="list-style-type: none"> • Research options re: fines/penalties – identify paths • Community-based pilot projects to address issues relating to the misuse of alcohol, illicit/illegal drugs & volatile substances • Transport options for 'hot spots' – E.g. closing hours of licensed venues • Identify the underlying issues of anti social behaviour • Encourage better reporting - with the knowledge that many residents have become desensitised to this type of behaviour. • Targeted Policing (hot spots) • DOC initiatives to reduce/prevent anti social behaviour • Joint ToPH (rangers) & Police patrols in identified 'hot spot' locations 				

⁹ For more information on alcohol management plans please go to: <http://www.dao.health.wa.gov.au>

Priority 3: Volume Crime – Burglary, Robbery, Steal motor vehicle and Assault.

GOAL:

To reduce and prevent volume crime offending in the Hedland community

OBJECTIVES:

- Reduce volume crime offending – through effective preventative & sustainable strategies
- Reduce repeat victimisation - through effective preventative & sustainable strategies
- Enhance the image of the Hedland region as a safe place to live, work and visit

MEASURES OF SUCCESS:

- Collection and analysis of Western Australian Police reported crime data relating to volume crime incidents in the Hedland region (annual).
- Analysis of Community Safety Survey results (annual).
- Number of volume crime reduction & prevention campaigns & projects conducted and supported.
- Evidence of local community awareness of these campaigns and projects.

ACTION	LEAD AND PARTNERS	TIMING	RESOURCE IMPLICATION	PERFORMANCE INDICATOR
<p>Develop practical crime reduction initiatives to address emerging volume crime trends in the Hedland region.</p> <p>E.g. The 2009-2010 Bike Lock project which was developed in response to the high number of off-road vehicles being stolen.</p>	<p>As required – to be determined as identified issues arise.</p>	<p>Ongoing</p>	<p>Will depend on the nature of the project.</p>	<p>Number of crime initiatives developed and implemented in response to volume crime trends.</p> <p>Increased awareness of these issues by members of the Hedland community</p> <p>Annual Community Safety Survey – improvements in perception of Safety in the Hedland region.</p>
<p>Integrate and re-energise traditional burglary-prevention programmes & initiatives such as:</p> <ul style="list-style-type: none"> - Neighbourhood watch - Burglar Beware - Engraving days for valuable items - Eyes on the Street 	<p>As required – will be determined through the CS & CP WG meetings</p>	<p>Ongoing</p>	<p>Will depend on which programme/initiative is being implemented</p>	<p>Number of programmes/initiatives implemented and amount of participation by community members.</p>
<p>Develop and implement meaningful repatriation programmes for offenders on Community Work Orders for related criminal offences:</p> <p>E.g. The Young Offenders Graffiti Removal Programme – targeting young people who have been caught vandalising property in the Hedland region.</p>	<p>Department of corrective Services, ToPH – other organisations as required.</p>	<p>Ongoing</p>	<p>Staff time. Other resources will depend on the nature of the programme – E.g. outdoor programmes will require PPE gear.</p>	<p>Number of programmes implemented</p> <p>Attendance rates and standard of behaviour whilst participating in programme</p> <p>Feedback from participants</p>
<p style="text-align: center;"><u>Other suggested options to consider in relation to this priority issue:</u></p> <ul style="list-style-type: none"> • Awareness raising campaigns relating to emerging crime issue – utilise media outlets to promote and educate. • Support Police initiatives to reduce volume crime offending – E.g. Hedland Crime E-Watch • Continue external safety audits/surveys on burgled houses in the Hedland region to determine commonalities in security issues – E.g. unsecured items of value, poor lighting, and overgrown trees blocking line of vision. Utilise this information to educate residents on home security. 				

Priority 4: Reporting of Crime

GOAL:

To increase the reporting of criminal activity in the Hedland region

OBJECTIVES:

- Minimise the incidence of preventable crime
- Utilise available media outlets to promote available reporting methods
- Increase confidence in Police
- Address the issue of community members becoming 'desensitised' to crime – resulting in complacency with reporting

MEASURES OF SUCCESS:

- Analysis of data relating to reporting rates of criminal activity – Hedland
- Analysis of Community Safety Survey results (annual) – fear of crime & sense of safety
- Number of media campaigns run to promote crime reporting re-energise the notion of crime prevention being everyone's business

ACTION	LEAD AND PARTNERS	TIMING	RESOURCE IMPLICATION	PERFORMANCE INDICATOR
<p>Utilise available media outlets to promote crime reporting in the Hedland region:</p> <ul style="list-style-type: none"> • Hedland Safety Network • Council E-Newsletter • Hedland Crime E-Watch • North West Telegraph • Pilbara Echo • Local Radio • Community events • Hedlines newsletter 	<p>All CS & CP WG members</p>	<p>Ongoing</p>	<p>Will be subject to the method of promotion</p> <p>E.g. The Hedland Safety Network will only require staff time however adverts in the NWT will have associated costs.</p>	<p>Number of reporting awareness media campaigns run throughout the year and community response to these campaigns</p>
<p>Develop and implement practical and useful programmes to increase the reporting of criminal activity.</p> <p>E.g. The Graffiti remover Packs which were purchased to be used as a free give away to members of the community who reported graffiti damage in the Hedland region.</p>	<p>All CS & CP WG members</p>	<p>Ongoing</p>	<p>Will be subject to what is involved in the project.</p>	<p>Number of programmes run each year and community involvement in these programmes.</p>
<p><u>Other suggested options to consider in relation to this priority issue:</u></p> <ul style="list-style-type: none"> • Crime Stoppers/Neighbourhood Watch • Circulate options for reporting methods • Investigate reward based State Government initiatives for crime reporting • Investigate ways to make the reporting of criminal activity more reliable – E.g. the house identification project which aims to improve the identification of houses in the Hedland region which will, for example, ensure the correct information is being relayed to the Police during the reporting of suspicious activity. 				

8. Other & ongoing:

The following 5 key areas were recommended to be held in the 2010-2013 CS & CP plan. They are listed below in no order:

Youth Engagement	Parenting Skills	Education/Truancy	Town Pride	Designing Out Crime
<p>Support the development and implementation of meaningful youth engagement programmes to reduce crime and anti social behaviour.</p> <p>E.g. WA Achievement Association – ‘The Hood’. Friday night engagement and diversion programme. Pathway to employment.</p>	<p>Support programmes designed to strengthen children, families and communities</p>	<p>Support the development and implementation of engagement, participation and attendance programmes targeting long-term disengaged young people in the Hedland region.</p>	<p>Continue to support the upgrades of the Town’s aesthetics and amenities to improve the communities’ perception of Hedland region as a safe place to live, work and visit.</p>	<p>Utilise the DOC principles to identify and address crime/safety issues in the Hedland region with the goal of improving the real and perceived safety in Hedland.</p>
<ul style="list-style-type: none"> - At risk young people engaged in activities which promote positive participation and inclusion in the community through sport, recreation and education. - Reduce the number of youth entering the Justice system 	<ul style="list-style-type: none"> - Support the wellbeing of children - Build and strengthen parenting skills - Strengthen families and communities - Agreed family support plans in place and actively monitored. - Collaborative approach by agencies to provide more efficient services 	<ul style="list-style-type: none"> - Locally based and relevant - Reduced level of juvenile crime & anti social behaviour particularly during school hours - Investigate the underlying issues impacting on school attendance rates 	<ul style="list-style-type: none"> - Lights - Pathways - Pedestrian Access Ways (PAWS) - Vegetation - Litter, particularly glass. - Drains - Illegal dumping - Verge upgrades - Fences 	<ul style="list-style-type: none"> - Reduce the instances of preventable crime. - Reduce the fear of crime. - Safety audits to identify issues in public areas (such as parks) - Safety audits to identify issues in residential areas (E.g. the 2010 Home Safety Audit of 50 burgled properties)

Suggestions received from community members when requested to state what they felt could be done to address crime & safety issues in the Hedland region were collected and tabled.

These suggestions are listed here in the plan as they are a good indication of what actions the community would like to see implemented to improve the level of safety in the Hedland region.

Bigger fines	Targeted security patrols	More alcohol restrictions	CCTV	More community events	Proactive crime prevention not reactive.
A drug & alcohol rehabilitation centre	More indigenous Police	Increase random breath testing	Curfew for under 18's	Better entertainment facilities	Parenting skills programmes for dysfunctional families
Promote all the positive things happening in our community	Industry taking an active role in problems caused by FIFO workers	More repatriation programmes for offenders	Improvements in Police response time to call outs	More diversionary and engagement programmes for youth	Police blitz on drug dealers in Hedland
More education about the hazards of substance misuse	Parents should be made more accountable for their children's behaviour	Better street lighting in South Hedland	Education programmes focusing on anti/pro social behaviour	Better access to emergency accommodation	Improvements in services and access to services
More Rangers patrolling our town	More Police patrols – stronger Police presence	Stricter sentencing	Safe driving education programmes	More clinicians in drug and alcohol centres	Develop an indigenous education system
Improvements in the public bus service	Subsidised security enhancement in owner occupied homes	More training for people serving/selling alcohol	Remove 2 metre high front fencing	Tackle the litter problem - harsher penalties, awareness campaign	Improvements in Indigenous employment
More community involvement in crime reduction	Improvements in security presence at shopping centres	Local domestic violence awareness programmes	More cultural awareness for people entering the community	Truancy programmes targeting long term disengaged youth	Public transport for closing time at hotels