

# 2021 Community Perception Survey and Prize Draw

## T&C



## TOWN OF PORT HEDLAND 2021 COMMUNITY PERCEPTION SURVEY AND PRIZE DRAW

### TERMS AND CONDITIONS OF ENTRY ('T&C')

#### General

- 1 The Town of Port Hedland 2021 Community Perception Survey ('Survey') is conducted by the Town of Port Hedland, 13 McGregor Street, Port Hedland ('Town') (ABN 19 220 085 226) during the Registration Period.
- 2 Only completed Surveys by participants ('Survey Participants') who have elected to enter in the prize draw ('Prize Draw Participants') and have met the eligibility criteria will be eligible to win a prize ('Prize') in the draw ('Prize Draw') at the conclusion of the Registration Period.
- 3 The Survey and the election to enter in the Prize Draw commences on Monday 8 November 2021 at 9am AWST and concludes on 5 December 2021 at 5:00pm AWST ('Registration Period').
- 4 Information on how to participate in the Survey and enter in the Prize Draw and other details contained within promotional advertisements for the Survey and the Prize Draw forms part of the T&C.
- 5 By participating in the Survey and entering in the Prize Draw, the Survey Participants and the Prize Draw Participants agree to abide by the T&C.
- 6 The Prize Draw is a game of chance and the 2 winning Prize Draw Participants ('Winners') will be drawn at random on Draw Date and will be contacted by the Town at the earliest practicable date.
- 7 The T&C of the Survey and the Prize Draw are governed by the laws of the State of Western Australia.
- 8 Participation in the Survey and entry in the Prize Draw is free. Survey Participants and Prize Draw Participants will be responsible for all costs associated with completing the Survey and entering in the Prize Draw, which includes but not limited to the using of the Prize.

#### Eligibility

- 9 Survey Participants must be residents, 18 years of age and over, in the Port Hedland local government district.
- 10 Prize Draw Participants must submit their completed Survey with their name, email address and phone number, during the Registration Period.

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- 11 The Survey is accessible via the Town's website, [www.porthedland.wa.gov.au](http://www.porthedland.wa.gov.au), as well as via the hard copy version which is mailed out to residential addresses in the Port Hedland local government district.
- 12 Completed Surveys will only be received during the Registration Period through the following methods:
  - (a) online survey through the Town's website [www.porthedland.wa.gov.au](http://www.porthedland.wa.gov.au)
  - (b) hard copy to the South Hedland Library, the Port Hedland Library or the Town's Civic Centre.

## Criteria

- 13 To enter in the Prize Draw, Prize Draw Participants must:
  - (a) complete the Survey in either hard copy or digital form during the Registration Period
  - (b) submit their completed Survey with their name, email address and phone number
  - (c) not be an employee of the Town or any agencies associated with this Prize Draw, or a member of that employee's immediate family.<sup>1</sup>
- 14 Prize Draw Participants agree to have their name and / or photograph(s) published by the Town.

## Prize

- 15 The Prizes available for the Prize Draw are as follows ('Prize'):
  - (a) 1 x \$500 Visa Gift Card
  - (b) 1 x \$500 Visa Gift Card
- 16 The Prize is non-transferable and non-exchangeable.
- 17 The 2 Prize Draw Winners are not to be the same person or their immediate family.<sup>2</sup>
- 18 The Prize Draw Winner will be announced on the Town's website and the Town's social media page on Tuesday 7 December 2021, or the earliest practicable date ('Announcement Date').
- 19 The Town will contact the Prize Draw Winner by the email address and / or contact number supplied by the Prize Draw Participant on the Survey; and
  - (a) in the event that the Prize Draw Winner is uncontactable, does not meet the eligibility requirements or the Prize Winner does not collect their prize within 14 calendar days (or as otherwise agreed) from the Town, that Prize Draw Winner is assumed to have forfeited their Prize.
- 20 Evidence of residency will be required upon Prize collection.

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<sup>1</sup> Immediate family means parents, children, siblings, spouse or defacto partner residing at the same residential address as the employee.

<sup>2</sup> As above.

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- 21 In the event of ineligibility or forfeiture of Prize, it is at the Town's discretion to conduct a redraw of the forfeited Prize(s).

## Selection

- 22 The Prize Draw is drawn at random at 12pm on Monday 6 December ('Drawn Date') at the Town of Port Hedland Civic Centre, 13 McGregor Street Port Hedland, witnessed by a panel from the Town which consists of at least three people. Members of the public may attend to witness the Prize Draw.

## Publicity

- 23 The Prize Draw Participant grants the Town permission to publicly reference their name and / or photograph for publicity purposes without payment of additional consideration, except where prohibited by law.
- 24 Personal information provided for the purpose of entering in the Prize Draw will be collected, used and disclosed in accordance with the relevant privacy laws.

## Indemnification

- 25 By participating in the Survey and entering in the Prize Draw, the Survey Participants and Prize Draw Participants agree to hold harmless, defend and indemnify the Town from and against any and all claims, demands, liability, damages or causes of action (however named or described), losses, consequential losses, costs or expenses, with respect to or arising out of or related to (i) participation in the Survey and the Prize Draw, or (ii) participation in any Survey or Prize Draw or Prize related activities, acceptance of a Prize and/or use or misuse of a Prize (including, without limitation, any loss, property loss, damage, personal injury or death caused to any person(s)).

## Third Parties

- 26 The Prize Draw is in no way sponsored or endorsed by CATLYSE® Pty Ltd or any other third parties.

## Records

- 27 Records relating to this Prize Draw will be maintained for a period of not less than twelve months from conclusion of the Prize Draw and shall be made available to authorised officers upon request.

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## Variation

- 28 In the event of any conflicting provisions, this T&C takes precedence over the advertised information.

## Acceptance

- 29 This T&C was last updated on Friday 5 November 2021 and will not be changed, modified, or otherwise altered while the Survey and Prize Draw is ongoing. Participating in the Survey and entering in the Prize Draw is a complete acceptance of the T&C.

## Complaints

If you have any complaints in relation to the Survey and Prize Draw, please contact the Town of Port Hedland via:

**Email:** [council@porthedland.wa.gov.au](mailto:council@porthedland.wa.gov.au)

**Telephone:** +61 8 9158 9300

**Post/In-person:** Civic Centre, 13 McGregor Street, Port Hedland WA 6721

If you are not completely satisfied with the way the Town of Port Hedland has handled your complaint, you can escalate the matter to the:

Department of Local Government, Sport and Cultural Industries

**Email:** [info@dlgsc.wa.gov.au](mailto:info@dlgsc.wa.gov.au)

**Telephone:** +61 8 6552 7300

**Post:** PO Box 8349, Perth Business Centre WA 6849