

- Security Window Screen
- Security Window Shutters
- Security Sensor Light
- Home Alarm & CCTV System
- · Wi-Fi Video Door Bell
- Residual Current Device
- Dead Locks
- More...

ENQUIRIES

- (08) 9158 9300 🥥
- council@porthedland.wa.gov.au
 - www.porthedland.wa.gov.au

Frequently Asked Questions

Why Do I Have To Purchase Approved Products From Local Suppliers Within The Port Hedland Local Government District When I Can Get The Same Product Cheaper Online?

The Town of Port Hedland supports local businesses and encourages the community to buy local to strengthen small businesses and the local community.

Can Landlords Access The Rebate To Upgrade The Security For Their Tenants?

Yes, the Home Safety and Security Rebate Scheme is available for landlords as long as all of the Terms and Conditions are met. See website for more information.

Will I Be Eligible For A Rebate If I Install The CCTV System Both Inside And Outside My Home?

The Home Safety and Security Rebate Scheme is applicable for the installation of CCTV system internally and externally as long as all the Terms and Conditions are met. See website for more information.

I Have Just Paid \$300 For an Approved Product, Does That Mean I Can Claim The Full \$400 Rebate?

No, you can only claim up to 50% of the total cost of the approved product and installation, up to the value of \$400. Therefore you may only be eligible for a \$150 rebate.

Please visit www.porthedland.wa.gov.au to submit your application.

I Have Bought An Approved Product From A Local Supplier Within The Port Hedland Local Government District. Can I Complete The Installation On My Own?

Electrical installation works must be carried out by a Licensed Electrician. If your approved product requires electrical installation, please organise for a Licensed Electrician to manage installation works. If your approved product does not require electrical installation, you may undertake the installation at your own risk.

I Am Concerned That My Home Safety And Security Rebate Application Will Not Be Approved After I Have Purchased The Product, Leaving Me Out Of Pocket...

If you are concerned or unsure whether the product is approved for the Town of Port Hedland's Safety and Security Rebate Scheme or have further enquiries, please call the Town of Port Hedland on (08) 9158 9300 or send us email at council@porthedland.wa.gov.au

